

## Lawrence Cleaning Solutions Update

### Goodbye and Thank You to Pauline

Last month, we said farewell to an amazing member of the Lawrence Cleaning family.

Pauline Arthurs, one of our loyal cleaners, has retired after seven years of dedication. We made sure to send Pauline off in style with an office party where Pauline shared plans to spend quality time with her family.

While she's excited to take life a bit easier, Pauline continues to show her caring and giving nature by helping to look after her elderly parents.

Deb Lawrence, sales director at Lawrence Cleaning, said: "Pauline's contributions have helped uphold the high standards our customers expect, and her cheerful presence will be deeply missed by her colleagues and clients.

"We have plenty of staff that balance work commitments with family life, and our flexible approach is one of the reasons why people like Pauline stay with us for years. In fact, Pauline's thoughtful care of her loved ones reinforces the values we cherish most here at Lawrence Cleaning."

Thank you to Pauline for all her hard work. You will be missed but we wish you all the best in this exciting new chapter of your life. And know that you will always be a part of the Lawrence Cleaning family!



### This issue:

Goodbye Pauline Exciting new contracts Success at the Grand Welcome Liz and Carole

# Exciting New Contracts Bring More jobs to Lawrence Cleaning

We're thrilled to share that we have secured a number of significant new contracts.

Here's a closer look at what's been happening and what's ahead:

We've recently partnered with **Kloeckner Metals** for their local branches in Kidderminster and Dudley. Kloeckner Metals UK is one of the leading suppliers of metal stockholding and processing, with an impressive network of 200 branches worldwide! This partnership means we'll be transferring their existing staff to the Lawrence Cleaning family and welcoming new team members to meet their needs.

Additionally, we've taken on another fantastic client - **A to E Training Solutions** in Dudley. They are experts in resuscitation and life support training, as well as NHS CSTF mandatory training subjects. We're excited to bring our expertise to support their operations.

Last but not least, **Intralox** at Pensnett Trading Estate in Kingswinford is now being serviced by Lawrence Cleaning. Known for producing cutting-edge conveyor belts and factory equipment, this collaboration is yet another opportunity for us to showcase our first-class cleaning services.

Looking Ahead: April will bring even more exciting opportunities as we prepare to begin cleaning services for two new schools in Dudley and Wednesbury.

We know the positive impact our work has on learning environments, and we're committed to making a difference for both students and staff at these schools.

These new contracts are a testament to the fantastic reputation Lawrence Cleaning has built over the years. Together, we're showing how teamwork, adaptability, and excellence in service are at the heart of everything we do.

We couldn't be more proud of the incredible dedication and hard work that all of you bring to the company every day. Together, we're not just taking on new challenges, we're setting new standards.

Thank you for your commitment and enthusiasm as we move forward.

### A Heartfelt Thank You to Our Panto Dream Team

The curtain has come down on another memorable run of pantomime at the Wolverhampton Grand Theatre, and what a show it was!

Over the Christmas and New Year season, thousands of families walked through the theatre doors to enjoy the magic of *Beauty and the Beast*. But behind the scenes, we had our own story of teamwork, resilience, and dedication.

We were fortunate to welcome a fabulous temporary team who joined us for the duration of the panto. Tasked with cleaning and preparing the theatre, often during a tight 1.5-hour



turnaround between the matinee and evening shows, they tackled the challenge with tremendous energy and enthusiasm.

For many of them, it was their first time working at the Grand, but you wouldn't have known it - their commitment and positive attitude made them feel like part of the team from day one. Working alongside them, our regular team went above and beyond, as they always do.

From sweeping up rose petals after every performance, to ensuring every corner of the theatre sparkled for the audience, your hard work wasn't just seen - it was felt. You showed what it means to uphold the Grand's high standards, and we couldn't be more proud. The success of this year's panto wasn't just about the performances on stage - it was about your teamwork and collaboration behind the scenes.

This shared effort perfectly embodies the spirit of the Lawrence Cleaning family. As the theatre celebrated its 130th anniversary, we know that a neat, clean theatre helps to make it what it is today – a place where people from across the West Midlands come to relax and enjoy a show. Each and every one of you helped make this milestone season for the Grand Theatre a triumph.

Thank you for showing such incredible dedication under demanding circumstances. Here's to more magical moments, unforgettable shows, and for us to continue being part of the Grand Theatre's success.

#### Welcome Liz and Welcome Back Carole

Just before Christmas, **Liz Price** joined us, taking over from Pauline Arthurs' staff and clients.

Liz has quickly proven herself to be a positive addition to our team. She's been busy learning the ropes while taking the time to visit various sites to introduce herself to both staff and clients. This dedication and care reflect her commitment, and we couldn't be happier to have her on board. Welcome, Liz!

We also have the pleasure of welcoming **Carole Lowe** back to the team! After retiring, Carole realised she missed the people and the work far too much. As soon as an opportunity came up, she was eager to return, and we're thrilled to see her back in her old area (with a few new tweaks to her locations). We are so grateful she's returned.

